

# 2021 PROGRAM HIGHLIGHTS

- CWHC continued to adapt our programs to ensure the safety of participants and staff in an evolving health care landscape. This adaptation included technological advancements for improving telehealth and teletherapy, upgraded lab equipment, and integrating new clinic systems, including electronic health records.
- CWHC created a new staff position dedicated to helping trans and gender-expansive clients navigate health care challenges and leverage internal and external resources.
- The sexual health education team provided an increased numebr of classes, and expanded each class's focus on social and emotional wellness – a clear need staff are seing in young people across Chicago at all grade levels.

# **PROGRAM IMPACT**

CWHC offers all services on a sliding scale. In FY21, our programs provided the following services:

#### Clinical Services, including Trans Health

2,655 visits were provided in primary care, gynecological care, trans health care, and other essential health services.

#### Counseling

2,520 sessions of person-centered counseling was provided through teletherapy.

### **Outreach and Education**

918 classes of comprehensive sexual health and healthy relationships education were provided through virtual classes.

#### Integrative Health

231 sessions of alternative healing modalities, such as bodywork and acupuncture, were provided.

#### Alternative Insemination

75 clients were assisted on a path to pregnancy.

5,700+ women, trans people, and young people accessed affirming health services through CWHC in FY2021.

# OUR CLIENTS

Of clients accessing services in our clinic:

- 99<sup>%</sup> said their identities and beliefs were respected at CWHC
- For 75<sup>%</sup>, CWHC was their only health care provider
- 32<sup>%</sup> were trans or another genderexpansive identity; 64<sup>%</sup> were LGBQ
- Over half were low-income, uninsured, and/or under-insured.
- 89% lived in Chicago

### OUR STUDENTS

Of young people in our comprehensive sexual health education program:

- 99% felt respected by their educator
- 62<sup>%</sup> were from low-income households
- 95% of school and community partner sites were in medically underserved areas of Chicago

### PARTICIPANT RACE & ETHNICITY

Hispanic or Latino 36<sup>%</sup> White or Caucasian 32<sup>%</sup> Black or African American 16<sup>%</sup> Asian 7<sup>%</sup> Another category 4<sup>%</sup> Multi-racial 3<sup>%</sup>

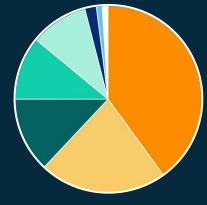
Arab or Middle Eastern 1<sup>%</sup>

# FINANCIAL OVERVIEW

Total Expenses: \$1,216,136 Total Income: \$1,269,048 Year-end surplus: \$52,912 Year-end Net Assets: \$491,420

### SOURCES OF FUNDING

Fees for service: 40<sup>%</sup>
Foundation grants: 22<sup>%</sup>
In-kind service: 13<sup>%</sup>
Individual donors: 11<sup>%</sup>
Government grant (SBA PPP): 10%
Special events: 2%
Corporate donors: 1%
Other: 1<sup>%</sup>



# USE OF FUNDS

- Program service<u>s: 87</u>%
- E Fundraising: 9%
- Management & general: 4<sup>%</sup>

# SPECIAL THANKS

CWHC is grateful for the generosity of all those who made our work possible.

### FOUNDATION SUPPORT

Thank you to the foundations and grant-making organizations who provided \$275,600 of support. Your partnership is invaluable.

#### \$65,000-\$35,000

The Crown Family O'Neill Foundation Polk Bros Foundation

#### \$25,000-\$20,000

Anonymous General Fund of Chicago Foundation for Women National Association of Free Clinics The Albert Pick, Jr. Fund

#### Up to \$10,000

McNeil Foundation Winnetka Congregational Church The Skaggs Family Foundation Dew Foundation AHS Foundation Chicago Community Trust Kovler Family Foundation Illinois Assoc. of Free & Charitable Clinics

### CORPORATE SUPPORT

Thank you to our corporate donors, who provided \$21,070 of support. Special thanks to:

Women Unite! Women & Children First Bookstore Early to Bed The Collective Academy Bulley & Andrews

- The TaTa Top Wolfbait & B-girls Invenergy Zeiler Insurance McAlpine Consulting Michelle Starbuck Designs Lopez Law Group
- The Velveteen Rabbit Chicago VS. Training LLC Logan Parlor Hair Salon Lynda Barry Art Catalytic Sound Chelsea Pictures Devbridge

### INDIVIDUAL SUPPORT

Thank you to our 638 individual donors, who provided \$136,457 of support.

### VOLUNTEER SUPPORT

Thank you to our 34 volunteers, who donated 5,200+ hours of their time.

To learn more about CWHC's 2021 Fiscal Year, please contact Lisa Schergen, Executive Director, at Is@chicagowomenshealthcenter.org.